

Mirakle Couriers is an innovative social enterprise that employs low-income deaf adults. Through its delivery business it generates employment for the deaf, resulting in their empowerment and financial independence.

Mirakle Couriers works on the premise that delivery does not require verbal communication. Our entire operations are conducted in Indian Sign Language and coordination is done by sms text; both are very efficient means of communication for couriers.

The deaf population in India suffer from very poor levels of education, fortunately professional delivery requires skills that are tacit and can be learnt-by doing.

Currently we employ 64 Deaf adults, 44 male delivery agents and 20 back-office female staff capable of intricate systematic delivery reporting, MIS and online tracking.

Our most esteemed clients include: Aditya Birla Group, Birla Sunlife, Godrej & Boyce, Vodafone Essar, IDFC, Bain Capital, Jindal Steel.

We also deliver publications for Tehelka and Infomedia18 such as Forbes India, Entrepreneur, Better Photography and IC-CHIP

We presently execute 65,000 shipments per month, with some boys delivering 250 shipments per day.

In 2009 Mirakle Couriers won the **Helen Keller Award** for role model employer for people with disabilities.

In 2010 Mirakle Couriers won the **National Award for the Empowerment of People With Disabilities** by the National Government, handed by The President of India herself.

In Jan 2011, U.S. based entrepreneurial online magazine **Springwise** put Mirakle Couriers **4th in Top 20 business ideas & Opportunities for 2011.**

